

RFP Number 2026 RFP-01
CTWSI Vehicle Surveillance Camera RFP:

Questions

1. Would a DVR instead of an NVR be acceptable?
a. CTWSI response – Yes, it would be acceptable.
2. Are AHD cameras instead of all IP cameras acceptable? The RFP states a mix of AHD and IP on page 6 under Deliverables but page 14 mentions AHD cameras.
a. CTWSI response – Either are acceptable. The statement on page 14 of the RFP should indicate AHD and IP cameras are acceptable.
3. Would a recording unit that captures up to 12 cameras be acceptable if not all 15 ports were used?
a. CTWSI response – Yes.
4. While WiFi connectivity is built into DVRs, would CTWSI be interested in cellular connectivity for live view and real time access? Or are there routers on board that will provide connectivity?
a. CTWSI response – No, we will not consider cellular connectivity at this time. There are no routers on board.
5. How much video recording time is required (per day or monthly)?
a. CTWSI response – 250-275 hrs per month
6. What is the inventory of vehicles for this project and what size/type are the buses?
a. CTWSI response – See file on website labeled ‘CTWSI Vehicle Types’.
7. Are the systems required to work with Foresight Pro and Safety View?
a. CTWSI response – No they are not, however, they need a software which will allow video to be pulled and viewed.
8. Will CTWSI permit a site visit prior to proposal submission? If so, please provide the process for coordinating a site visit.
a. CTWSI response – Site visits will be offered to the selected finalists based on their submittals.
9. Please provide a fleet breakdown by vehicle type, including the quantity of transit vans, buses, and any other vehicle classifications included in this project.
a. CTWSI response – See file on website labeled ‘CTWSI Vehicle Types’.

10. Please provide the anticipated camera configuration for each vehicle type, including the number and type of cameras expected per vehicle, if known.
- a. **CTWSI response – Transit vans (4 cameras) = 1 facing forward, 1 facing rear, 1 to see passenger entry/exit door, 1 on driver. Buses and larger vehicles (7 total) - 1 facing forward, 1 facing rear, 2 to see all passenger entry/exit doors, 1 on driver, 1 exterior viewing the entry/exit doors, 1 on securement areas and additional cameras depending on the size of the bus. Type of cameras shall be AHD or IP. Final quantities and locations of cameras will be determined after vendor selection is complete.**
11. What video storage requirements apply to the project? Please specify either the required storage capacity or the minimum video retention period.
- a. **CTWSI response – See question 5.**
12. Will installation activities be performed from a single operating facility, or are vehicles housed at multiple locations that would require mobilization to separate installation sites?
- a. **CTWSI response – Multiple locations.**
13. Appendix A requests pricing for "1 Camera and all required supporting equipment" for both Transit Vans and Bus/Large Vehicles. Please clarify the intended pricing methodology. Is CTWSI requesting:
- a. The cost of a complete surveillance system for a representative transit van and bus, respectively; or
 - b. The cost of an individual camera and its associated hardware only?
- a. **CTWSI response – B. The cost of an individual camera and its associated hardware.**
14. The RFP states that the Contractor will not use Agency equipment, supplies, or facilities. Please clarify how this applies to vehicle installation work. Will CTWSI provide reasonable access to vehicles, parking or installation areas, power, facility access, temporary staging/storage space, and a dumpster or designated disposal area as needed? If not, please clarify what vendors should assume for installation logistics.
- a. **CTWSI response – Installer will have access to the facility during installation of cameras and related equipment. This includes a suitable parking or work area for vehicle installations; access to electrical power; facility access during approved evening and weekend installation periods temporary staging or secure storage space for equipment; and a dumpster or designated disposal area for removed equipment, cabling, and packaging. Installer is expected to**

provide all materials, equipment and tools related to the installation of cameras and related equipment.

15. Are all 66 vehicles located in Watertown, SD, or will installations be required at additional CTWSI-managed offices throughout the state? If multiple locations are required, please provide the location and vehicle count for each site. **NOTE: The total number of vehicles in the CTWSI fleet totals 68 – not 66.**

a. CTWSI response – Vehicles will be located at various facilities where CTWSI vehicles are located. Some vehicles may/may not be able to be brought to alternate locations to lessen travel miles for installers. Locations and their vehicles are as follows: Watertown 26, Sisseton 11, Milbank 7, Britton 4, Webster 3, Redfield 5, Lennox 5, Groton 3, Faulkton 1, Bowdle 1, Eureka 1, Mound City/Herreid 1

16. How many vehicles can CTWSI make available per day for installation, and are evening, weekend, or other non-service installation windows available?

a. CTWSI response – Access to locations for evenings, weekends, or other non-service installation windows will be available to the contractor. CTWSI will work with the contractor to provide as many vehicles as possible for installation on a given day at a given time.

17. Does CTWSI require removal and disposal of any existing camera equipment, cable, recorders, antennas, or related hardware? If so, please identify which vehicles currently have equipment installed and whether removal should be included in base pricing.

a. CTWSI response – Yes, CTWSI wishes the installer to remove and dispose of any camera related equipment deemed inoperable when installing new equipment. Removal of existing systems should be planned for all vehicles. See file on website labeled ‘CTWSI Vehicle Types’ to see which vehicles have an existing system.

18. Please confirm the desired number of cameras per vehicle for mini-vans, narrow body buses, cutaways, and SUVs. If CTWSI does not have a required camera count, should vendors propose the recommended camera layout by vehicle type based on coverage needs and best practices?

a. CTWSI response – see question #10

19. Please identify any required camera views by vehicle type, such as forward-facing windshield, driver area, passenger cabin, entry door, wheelchair or lift area, rear interior, exterior side, or rear exterior views.

a. CTWSI response – see question #10

20. The RFP references solid-state primary storage, SSD and/or SD card, and redundant mirror recordings. Will CTWSI accept an equivalent mobile-rated storage configuration that meets the required retention and includes redundant or failover recording, or is SSD/SD primary storage mandatory?

a. CTWSI response – Yes, that is acceptable.

21. CTWSI clarified that cellular connectivity will not be considered at this time. Should the Live View requirement be interpreted as local or on-network Live View only when the vehicle is connected through Wi-Fi, rather than real-time remote Live View while the vehicle is in service?

a. CTWSI response – We will accept offers of cloud based or Wi-Fi for live view capabilities instead of real-time remote live view.

22. Does CTWSI have existing Wi-Fi infrastructure at its facilities for video retrieval or system connectivity? If yes, please provide the locations, expected coverage areas, network/security requirements, and whether automatic wireless download is desired.

a. CTWSI – Yes, in the areas where Wi-Fi exists, but we still need the ability to pull video manually. No, automatic wireless download is not desired

23. RFP requires recorders to connect to a diagnostics AP plugged into a USB port on the front of the recorder for settings, firmware updates, and SD card downloads. Will CTWSI accept an equivalent diagnostics, configuration, firmware update, and video retrieval method if it provides the same or better functionality?

a. CTWSI response - Yes

24. The RFP references firmware checks and software updates after operating hours. Please clarify CTWSI's operating hours for purposes of scheduling these updates.

a. CTWSI response – Times of operation vary by location and day. Our earliest beginning time would be 5 a.m. and closing time would be 7 p.m.

25. The RFP references required response times for critical, major, and minor issues. Please provide the required response time for each priority level or confirm whether vendors should propose their standard service level response times.

a. CTWSI response - Vendor should propose their standard service level response times.

26. Does CTWSI want recommended spare parts included in the base proposal pricing, priced separately as optional items, or listed only as a recommended post-award inventory?

a. CTWSI response – Warranties should cover all cameras and related equipment. In addition, we would request a price list of spare and/or replacement parts not under warranty.

27. Please confirm whether the Cost Proposal should include only Appendix A, or whether vendors should also include the Personal Services, Travel, Lodging/Per Diem, and Other Costs tables described in Section 5.2.

a. CTWSI response – Travel, Lodging/Per Diem, and other personal service costs should be separated from the Cost Proposal sheet and placed in a separate envelope as described in Section 5.2.

28. Appendix A references “Cost of 1 Camera and all required supporting equipment.” Please confirm that this should be priced per complete vehicle system by vehicle type.

a. CTWSI response – See question #13.

29. Page 2 of the RFP states: “Duration: Have functioning cameras in all revenue vehicles within 6 months of start date.” Page 9 states: “All services required under this Agreement must be fully completed no later than September 30, 2027, unless terminated sooner pursuant to the terms herein.” Please confirm whether all vehicle installations must be completed within 6 months of the start date, with final closeout/services allowed through September 30, 2027, or whether CTWSI expects all contract work and final deliverables to be completed within the initial 6-month period.

a. CTWSI response – The finished product shall be completed within 6 months from the date of award. September 30, 2027 date is specifically for CTWSI to meet grant criteria.

30. The procurement schedule lists demonstrations, presentations, and discussions, if required, on August 26, 2026. If CTWSI requests a presentation or demonstration, will it be virtual or in person?

a. CTWSI response – Demonstrations, presentations, and discussion, if required or requested, can be done either in person or virtual.

31. Can CTWSI provide a fleet roster showing each vehicle’s year, make/model, passenger capacity, ADA/ramp or lift configuration? This information will help

proposers recommend the right camera and recorder configuration for each vehicle type without overbuilding smaller vehicles or under-covering larger vehicles.

a. CTWSI response – See file on website labeled ‘CTWSI Vehicle Types’.

32. Can vendors propose lower-channel recording units if the proposed camera layout still provides full required coverage for that vehicle type?

a. CTWSI response – Yes

33. Can CTWSI identify which vehicles currently have camera systems installed, and for those vehicles, how many cameras are currently installed on each? This information will help proposers understand the existing equipment on each vehicle and accurately price any required removal of current camera systems before installation of the new system.

a. CTWSI response - See file on website labeled ‘CTWSI Vehicle Types’.

34. Appendix A appears to request the “Cost of 1 Camera and all required supporting equipment” by vehicle category. Can CTWSI confirm whether vendors should use Appendix A to provide the price for one complete vehicle camera system package, including recorder, cameras, storage, cabling, GPS, panic button, software/licensing, and required supporting equipment, rather than only the price of a single camera?

If Appendix A is intended to capture only camera unit pricing, where should vendors provide pricing for recorders, storage, removal of existing equipment, installation labor, software/licensing, and other vehicle-specific equipment required for a complete system?

a. CTWSI response – Vendors should provide in a separate envelope, a price sheet including the recorders, storage, removal of existing equipment, installation labor, software/licensing, and other vehicle-specific equipment required for a complete system.

35. Does CTWSI currently have Wi-Fi access points or network infrastructure at its bus depots or vehicle storage locations to support wireless video download/offload?

If not, please confirm whether vendors should include the required access points, mounting hardware, cabling, and configuration as part of the proposed solution.

a. CTWSI response – Yes we have Wi-Fi

36. Can CTWSI confirm that vendors may propose a standalone video management/playback software solution, separate from Foresight Pro and Safety View, provided the proposed software allows CTWSI to search, retrieve, view, and export recorded video? This clarification is requested because the RFP references compatibility with Foresight Pro and Safety View, while the Q&A response states that the system is not required to work with those platforms.

a. CTWSI response – Yes, a standalone video management system, separate from Foresight Pro and Safety View is acceptable.

37. Appendix A appears to provide only two pricing categories: Transit Van Fleet and Bus and Larger Vehicle Fleet. Should vendors price only two standard system configurations, with one configuration for all Transit Van Fleet vehicles and one configuration for all Bus and Larger Vehicle Fleet vehicles?

a. CTWSI response – Yes

38. If so, please confirm which vehicle types should be included in each category. For example, should SUVs and mini vans be included under Transit Van Fleet, and should cutaways and narrow body buses be included under Bus and Larger Vehicle Fleet?

a. CTWSI response - SUV's, mini vans and narrow body buses comprise the Transit Van Fleet. Bus and Larger vehicles includes any cut-away vehicles 12 to 30 passengers. See file on website labeled 'CTWSI Vehicle Types'.

39. How many vehicles does CTWSI want to deploy cameras systems on?

a. CTWSI response – CTWSI has a total of 68 vehicles of various makes and models. Some systems are operational, some are not and some vehicles do not yet have cameras installed. You should plan to install/replace all camera set ups. There is also a breakdown of number of vehicles per location on the website. See file labeled 'CTWSI Vehicle Types'. All questions generated and submitted regarding this RFP are listed on said website.

40. What is the desired specification for the interior camera solution? How many interior cameras does CTWSI desire.

a. CTWSI response – See question #10.

41. Can CTWSI provide desired camera layout diagrams.

a. CTWSI response – see question #10.

42. Would CTWSI allow for a digital response.

a. CTWSI response – No.

43. What type of vehicles does CTWSI want to deploy on? Can CTWSI provide a list of vehicles, types and number?

a. CTWSI response – See file on website labeled ‘CTWSI Vehicle Types’.

44. Are the deployments going in new vehicles? Will CTWSI need a quote for camera removal?

a. CTWSI response - Yes, we will need a quote for removal and disposal of existing materials. Cameras will need to be installed in a mix of vehicles, old and new.

45. Can CTWSI provide a list of current camera deployments on existing vehicles.

a. CTWSI response – See file on website labeled ‘CTWSI Vehicle Types’ for quantity of cameras per vehicle. Camera locations vary bus to bus and we are unable to provide a layout of specific camera locations per vehicle.

46. What is CTWSI's video retention policy?

a. CTWSI response – Want 250-275 hours of recordings per month per vehicle.

47. Do the recorders have to have SSD storage or can the supplier quote approved equals?

a. CTWSI response – Yes you can use approved equals

48. Do the connectors need to be mini-din connectors, or can the supplier use approved equals?

a. CTWSI response – Options are acceptable as long as they are equal to or better.

49. Does CTWSI want all IP cameras or is AHD acceptable?

a. CTWSI response – Both are acceptable.

50. Does CTWSI want Wi-Fi downloading?

a. CTWSI response – Yes.

51. Does CTWSI have routers and cellular data or does this need to be quoted by the supplier?

a. CTWSI response – We do not want cellular data.

52. The evaluation criteria reference the proposer's commitment and ability to complete the work within the prescribed budget. Has CTWSI established a project budget, grant allocation, engineer's estimate, or funding ceiling for this

procurement? If so, please provide the anticipated budget range or not-to-exceed amount. Understanding CTWSI's budget expectations will allow proposers to leverage their experience in designing and configuring solutions that maximize operational value while aligning with available funding and project priorities.

a. CTWSI response – We will not provide that information at this time.

53. Based on a prior vendor question, CTWSI stated that cellular connectivity will not be considered as part of this project. However, the RFP references live view functionality. Please clarify the intended operational use case for live view access. Is live view expected only when vehicles are connected to CTWSI Wi-Fi or other network infrastructure (such as at a service facility), or is some level of live access expected while vehicles are in service?

a. CTWSI response – We will accept offers of cloud based or Wi-Fi for live view capabilities.

54. Essentially, can we conduct a site visit and if so how can we coordinate that?

a. CTWSI response – Site visits will be offered to the selected finalists based on their submittals.

55. How many cameras are requested for each vehicle type?

a. CTWSI response – see question #10.

56. Are all the vehicles at the same site for installation or are there several different installation locations?

a. CTWSI response – Vehicles will be located at various facilities. Some vehicles may/may not be able to be brought to alternate locations to lessen travel miles for installers. See file on website labeled 'CTWSI Vehicle Types' for locations and # of vehicles.

57. As there are different vehicle types with likely different camera requirements, how should we appropriately respond to that in the pricing proposal?

a. CTWSI response - The cost of an individual camera and its associated hardware.

58. The RFP states that the recorder(s) must support a combination of Analog High Definition (AHD) and IP cameras. Please clarify the anticipated camera configuration and use case driving this requirement. Are certain camera positions expected to utilize AHD technology while others utilize IP technology? If so, please identify the anticipated camera types and locations for each?

a. CTWSI response – The type of cameras shall be AHD or IP based on the vendor's previous experience. The vendor should know where an AHD or IP camera would work best depending on the vehicle. Camera configuration for Transit vans (4 cameras) = 1 facing forward, 1 facing rear, 1 to see passenger entry/exit doors, 1 on

driver. Buses and larger vehicles (7 total) - 1 facing forward, 1 facing rear, 2 to see all passenger entry/exit doors, 1 on driver, 1 exterior viewing the entry/exit doors, 1 on securement areas and additional cameras depending on the size of the bus. Final quantities and locations of cameras will be determined after vendor selection is complete. SUV's, mini vans and narrow body buses are the vehicle types that comprise the Transit Van Fleet. Bus and Larger vehicles include any cut-away vehicles 12 to 30 passengers.

59. How does a vendor provide a price for an individual camera when an entire system would be installed in each vehicle?

a. CTWSI response – Price should reflect what it costs to replace individual cameras in the event it breaks down.

60. CTWSI identified 23 mini-vans, 14 narrow-body buses, 23 cutaways, and 4 SUVs, totaling 64 vehicles; however, CTWSI subsequently confirmed that 68 vehicles must receive systems. Please identify the vehicle type and applicable Appendix A pricing category for the remaining four vehicles. Please also confirm the total evaluated quantity assigned to each of the two Appendix A categories.

a. CTWSI response – See file on website labeled 'CTWSI Vehicle Types'.

61. Q&A responses refer vendors to the CTWSI website or to an attachment for the fleet roster and existing camera deployments; however, the referenced attachment does not appear to be included with the published Q&A. Please provide the referenced roster or attachment showing each vehicle's year, make/model, vehicle type, passenger capacity, ADA/lift configuration and assigned location.

a. CTWSI response – See file on website labeled 'CTWSI Vehicle Types'.

62. CTWSI confirmed that vendors should price two standard configurations, but the required quantities remain ranges: four to five cameras for Transit Van Fleet vehicles and up to eight cameras for Bus and Larger Vehicle Fleet vehicles. For comparable evaluation, can CTWSI please consider specifying the exact number of cameras vendors should include in the base price for each category.

a. CTWSI response – Yes, for proposals, provide quotes for 4 cameras in the Transit Van Fleet and 7 cameras for Bus and Larger Vehicle Fleet. Once a vendor is selected, more specific quantities will be determined based on individual vehicles.

63. CTWSI stated that Appendix A requests the cost of an individual camera, its associated hardware, and recording capabilities. Because recorders, storage, GPS modules, panic buttons, software, installation labor, removal, and other

components are generally priced per vehicle rather than per camera, please clarify:

- a. What equipment and services must be included in each “Cost of 1 Camera and all required supporting equipment” amount? **CTWSI response – see question #34.**
 - b. Where should vendors provide the complete installed price for each standard vehicle configuration? **CTWSI response – see question #34.**
 - c. How will CTWSI calculate the total evaluated price for all 68 vehicles? **CTWSI response – see question #62.**
 - d. May vendors include a supplemental itemized pricing schedule and complete fleet total in the sealed Cost Proposal? **CTWSI response – see question #34.**
64. CTWSI stated that the recording requirement is “250–275 hours per month.” Please clarify whether this means that each vehicle’s system must retain a rolling minimum of 250–275 recorded hours before overwriting.
- a. **CTWSI response – Yes, the vehicle’s system must retain a minimum of 250-275 hours before overwriting.**
65. CTWSI stated that WiFi exists “in the areas where WiFi exists” and that cloud-based or WiFi live view is acceptable. Please identify which vehicle locations have WiFi coverage suitable for vehicle connectivity and confirm whether the awarded contractor must furnish any facility-side access points.
- a. **CTWSI response – Watertown, Milbank, Sisseton, Redfield, Groton, & Britton have WiFi coverage. We believe the coverage is suitable for vehicle connectivity. Facility-wide access points will not be required.**
66. The federal clauses include language requiring a bid guarantee equal to five percent of the bid price, but the requirement appears within the Access to Records and Reports clause and no separate bid-bond form or submission instructions are provided. Please confirm whether a five-percent bid guarantee is required with the proposal. If required, please specify the amount on which the five percent must be calculated, the acceptable forms, the required obligee/payee, and where the original guarantee must be placed in the submission package.
- a. **CTWSI response – The bid guarantee is only necessary for construction projects. No payment is necessary.**
67. CTWSI’s response to Question 14 states that the installer will have access to facility use during installation. Please specifically confirm whether CTWSI will provide, at each installation location:
- a. A suitable parking or work area for vehicle installations;
 - b. Access to electrical power;
 - c. Facility access during approved evening and weekend installation periods;
 - d. Temporary staging or secure storage space for equipment; and
 - e. A dumpster or designated disposal area for removed equipment, cabling, and packaging.

- a. **CTWSI response – Yes, each installation location will have the above requirements.**
68. CTWSI's response to Question 45 states that proposers should refer to an attachment. However, we are unable to locate any attachment in regard to camera deployments. Could CTWSI please clarify where we would be able to find this information on the website?
- a. **CTWSI response – See file on website labeled 'CTWSI Vehicle Types' for quantity of cameras per vehicle. Locations vary bus to bus and we are unable to provide a layout of specific camera locations per vehicle..**
69. CTWSI responded to many questions saying, "This information can be found on our website" in a few different ways. Could CTWSI please clarify where this information is specifically on the website?
- a. **CTWSI response – all questions with the answer 'This information can be found on our website.' Have been updated with a more detailed answer.**
70. Is CTWSI tax exempt?
- a. **CTWSI response – Yes**
71. Is the Certificate of Insurance due with the bid response or upon award?
- a. **CTWSI response – The bid guarantee is only necessary for construction projects. No payment is necessary.**
72. In the Q&A document, questions 31 and 32 are directed to www.communitytransitws.com for the answers to the questions but I'm not finding the fleet roster or the lower channel recording details. Where on the website would I find this information? For accurate bidding, a list of each type of vehicle will be needed. Are wheelchair lifts available and/or used in the service vehicles?
- a. **CTWSI response – See file on website labeled 'CTWSI Vehicle Types'.**
73. While removing the existing equipment will a cut and tuck process be acceptable to hide the wiring and reduce removal costs? Are patching of holes from previous system removal required?
- a. **CTWSI response – Yes, patching of holes from previous systems is required. Existing equipment wires will need to be completely removed.**
74. Are there secure locations at CTWSI for storage of surveillance equipment after delivery and during installation?
- a. **CTWSI response – Yes**
75. What are the environments of the CTWSI installation locations, i.e., power, inside/outside, flat, gravel/blacktop, bathroom facilities, water stations?
- a. **CTWSI response – all installation locations have power inside and out, blacktop or concrete garage floors, bathroom facilities and water stations.**

76. At the CTWSI installation locations are there dock high shipping doors available for unloading of product or will a truck with a lift gate be required? Are pallet jacks or forklifts available for equipment delivery?
- a. CTWSI response – No, there are no dock high shipping doors, a truck with a lift gate is required. There are no pallet jacks or forklifts available at our locations. Delivery truck will need to provide if necessary.**
77. Are we permitted to dispose of the installed systems' packing materials in your supplied dumpster?
- a. CTWSI response – Yes**
78. Would CTWSI prefer to be able to view the vehicle diagnostics (track turn signals, brakes, doors, lifts- just to name a few) within the provided software?
- a. CTWSI response – No, we do not want that kind of information.**
79. What is the minimum required warranty?
- a. CTWSI response – 3 years**
80. If the transit vehicles have CAD/AVL, who is your CAD/AVL provider?
- a. CTWSI response – No**
81. Should the pricing fields identified with a "\$" symbol in Appendix A include only the following hardware components, and exclude installation, wireless equipment, cellular equipment, and all recurring service costs ?
1. Recorder type
 2. Main SSD or SD storage
 3. Panic button
 4. Mirror recording SD drive
 5. Viewing software only
 6. One interior camera per bus
 7. Three-year warranty
- a. CTWSI response – See question #13 and question #34**
82. Should proposing vendors provide a separate optional pricing section outside of Appendix A that include:
1. Optional installation estimate for vendor technicians to perform all installations onsite for each package with one interior camera per vehicle
 2. Optional modem and antenna pricing
 3. Optional recurring cellular service fees
 4. Optional Video Management System (VMS) subscription or licensing fees
 5. Optional exterior camera pricing
 6. Optional UPS pricing
 7. Optional mounting bracket pricing
- a. CTWSI response – See question #13 and question #34**
83. Can CTWSI provide photographs or representative images of each vehicle type included in the fleet?

- a. **CTWSI response – The vehicle types are listed in the file on website labeled ‘CTWSI Vehicle Types’. Please use that list to find images of the vehicles.**
84. If there are multiple installation locations, will all installations occur at a single location, or will the awarded vendor be required to travel to multiple locations throughout the state? If multiple locations are required, can CTWSI provide the installation addresses?
- a. **CTWSI response – Vehicles will be located at various facilities. Some vehicles may/may not be able to be brought to alternate locations to lessen travel miles for installers. Locations and their vehicles are as follows: Watertown 26, Sisseton 11, Milbank 7, Britton 4, Webster 3, Redfield 5, Lennox 5, Groton 3, Faulkton 1, Bowdle 1, Eureka 1, Mound City/Herreid 1. More precise addresses will be provided to the selected vendor.**
85. Will the awarded vendor be responsible for removing the existing recorders and cameras from the vehicles?
- a. **CTWSI response - Yes**
86. If removal of the existing system is required, must all existing cables be completely removed, or is the cut-and-tuck method acceptable?
- a. **CTWSI response – existing cables need to be completely removed.**
87. How many existing cameras are currently installed on each vehicle type?
- a. **CTWSI response - See file on website labeled ‘CTWSI Vehicle Types’**
88. Will a designated work area with access to electrical power and internet connectivity be provided for the installation team?
- a. **CTWSI response - Yes**
89. Will CTWSI provide a secure area for equipment storage during installation?
- a. **CTWSI response - Yes – inside garage**
90. Is CTWSI considering performing the vehicle surveillance equipment installations using its own personnel?
- a. **CTWSI response - No**
91. The evaluation criteria reference a "5 to 16 channel Network Video Recorder (NVR) capability." Will Hybrid Video Recorders (HVRs) supporting a combination of Analog High Definition (AHD) and IP cameras be considered acceptable?
- a. **CTWSI response - Yes – HVRs are acceptable.**
92. Does CTWSI currently have wireless network infrastructure in place to support the transmission of recorded video clips from vehicles?
- a. **CTWSI response - Yes**
93. If wireless access points are currently installed, can CTWSI provide the manufacturer, part numbers, quantities, and coverage map?
- a. **CTWSI response - No – this will be available to the winning bidder.**

94. What server capacity is currently available for storing downloaded video?
- a. CTWSI response – we store everything in the cloud.**
95. If the awarded vendor is expected to install wireless access points, can CTWSI provide the addresses where the access points will be installed and indicate whether wireless coverage is required inside the facility, outside the facility, or both?
- a. CTWSI response – we do not want wireless access points installed. At the locations without WiFi, we will pull video manually from the recording device.**
96. Will CTWSI consider solutions that utilize cellular data communications for the transmission of video clips and system data in lieu of a wireless bus yard network?
- a. CTWSI response - Not at this time.**
97. Is there a preferred or required cellular modem and antenna manufacturer and part number for this project?
- a. CTWSI response - No**
98. Can CTWSI provide a complete inventory of all vehicles included in the project, including the quantity of each vehicle type?
- a. CTWSI response – See file on website labeled ‘CTWSI Vehicle Types’.**
99. For the vehicle category identified as "Narrowbody," can CTWSI confirm whether this refers to a Ford Transit or a similar vehicle platform?
- a. CTWSI response - Ford Transit**
100. What is the required onboard video retention period (in hours) for each vehicle based on the onboard storage device?
- a. CTWSI response - Video retention should be 250-275 hours per month before overwriting existing video.**
101. Can CTWSI provide the required video resolution, frame rate (FPS), and recording quality settings?
- a. CTWSI response - Video resolution, FPS or recording quality requirements are for the vendors to decide.**
102. The RFP does not appear to specify the required onboard video retention period, video resolution, frame rate (FPS), or recording quality settings. Can CTWSI provide these minimum requirements?
- a. CTWSI response - Video retention should be 250-275 hours per month before overwriting existing video. Video resolution, FPS or recording quality requirements are for the vendors to decide.**
103. Objective 39 requires 24/7 technical support via phone, chat, and email. Does CTWSI require live technical support personnel to be available 24 hours per day,

or would an after-hours emergency support and escalation process satisfy this requirement?

a. CTWSI response - Yes after-hours emergency support and escalation process will satisfy this requirement.

104. Please confirm the contract term to be established under RFP Number 2026 CTWSI RPF-01 e.g., three (3) years with two (2) one-year renewal options.

a. CTWSI response – contract term is 1 year with a 3-year equipment warranty.

105. It's understood that the installations will be performed on vehicles from various manufacturers and model years. To support installation planning and vehicle-specific system design, could CTWSI please provide a fleet inventory for all vehicles included in this project, including:

1. Manufacturer
2. Vehicle type
3. Length
4. Model year
5. Model number

a. CTWSI response – See file on website labeled 'CTWSI Vehicle Types'.

106. Indoor or outdoor installation? Bay available?

a. CTWSI response - Indoor bay is available.

107. Do you require wired discrete inputs?

a. CTWSI response – No, we do not want those.